



BAM Nuttall Limited Quality policy

The Board of BAM Nuttall Limited is committed to achieving its stated purpose and vision by the provision of civil engineering construction services that meet the needs of its customers and other stakeholders.

In particular, we seek to:

- define customer and other stakeholder requirements, including relevant statutes and regulations.
- meet these requirements in a spirit of partnership.
- set annual objectives and measure performance achieved.
- communicate this policy to employees.
- encourage the adoption of BAM Nuttall company values by all our personnel.
- provide the resources necessary to ensure full implementation of this policy.

This policy is achieved by the effective operation of our management system together with the active participation, professionalism and commitment of all our personnel. The management system meets the requirements of ISO 9001:2008 and integrates all aspects of management including quality, health, safety and environment.

Through effective operation of this management system we seek to:

- provide high levels of customer care and enhance customer satisfaction.
- continually improve its effectiveness.

The Board regards the responsibility of management in implementing this policy to be fundamental to BAM Nuttall meeting its stated commitments, including operating in an efficient and profitable manner. A director is appointed by the Board as a director responsible for quality to promote the policy and monitor the effectiveness of the system.

This policy is reviewed for continuing suitability at least annually and revised as often as may be appropriate.

A handwritten signature in black ink, appearing to be 'S. Fox', written over a horizontal line.

Stephen Fox
Chief Executive, on behalf of the BAM Nuttall Board

Date: 01 April 2010

Previous revisions: February 2010
October 2008